

<b>BOOK ONLINE</b>		Duration	BRISBANE	MELBOURNE	NORTH SYDNEY	PARRAMATTA	ADELAIDE	Member Price	Non-member Price
<b>EMPLOYEE RELATIONS</b>									
Performance Coaching and Improvement	1 day	<a href="#">12 Jul</a>	<a href="#">14 Jul</a>	<a href="#">13 Jul</a>				\$475	\$525
Disciplinary Action for Poor Performance and Misconduct	1 day	<a href="#">18 May</a>	<a href="#">28 Apr</a>	<a href="#">27 Apr</a>				\$475	\$525
How to Implement Competency Standards	1 day	<a href="#">24 May</a>	<a href="#">26 May</a>	<a href="#">16 May</a>				\$475	\$525
<b>DISCRIMINATION, HARASSMENT AND BULLYING</b>									
Discrimination, Harassment & Bullying Awareness for Managers and Supervisors	Half day	<a href="#">6 May</a> <a href="#">9 Sep</a>	<a href="#">5 May</a> <a href="#">1 Sep</a>	<a href="#">4 May</a> <a href="#">13 Sep</a>			<a href="#">7 Apr</a>	\$305	\$335
Investigating Bullying, Harassment and Misconduct Complaints	1 day	<a href="#">31 May</a>	<a href="#">30 May</a>	<a href="#">31 May</a>				\$475	\$525
Skills for Contact Officers	1 day	<a href="#">2 Jun</a>	<a href="#">22 Jun</a>	<a href="#">23 Jun</a>				\$475	\$525
<b>HEALTH AND SAFETY REPRESENTATIVE (VIC ONLY)</b>									
HSR Initial OHS Training Course (VIC)	5 day			<a href="#">16, 17, 23, 24 Feb &amp; 2 Mar</a> <a href="#">4, 5, 6, 7 &amp; 8 Apr</a> <a href="#">5, 6, 12, 16 &amp; 19 Jul</a> <a href="#">5, 6, 7, 8 &amp; 9 Sep</a> <a href="#">16, 17, 23, 24 &amp; 30 Nov</a>				\$947	\$1040
HSR Refresher OHS Training Course (VIC)	1 day			<a href="#">27 Apr</a> <a href="#">15 Sep</a>				\$305	\$335
<b>WORKERS' COMPENSATION</b>									
Return to Work Coordinators	1 day	<a href="#">7 Apr</a>	<a href="#">31 Mar</a>	<a href="#">22 Mar</a>				\$475	\$525
Multi State – All you need to know about Workers' Compensation	1 day	<a href="#">16 Jun</a>	<a href="#">9 Jun</a>	<a href="#">1 Jun</a>				\$475	\$525
<b>SAFETY PERFORMANCE IMPROVEMENT</b>									
Safety Training for Managers and Supervisors	1 day	<a href="#">8 Mar</a> <a href="#">9 Aug</a>	<a href="#">8 Mar</a> <a href="#">10 Aug</a>	<a href="#">9 Mar</a> <a href="#">10 Aug</a>			<a href="#">16 Aug</a>	\$475	\$525
Introduction to Risk Assessment	Half day	<a href="#">3 May</a> <a href="#">5 Oct</a>	<a href="#">4 May</a> <a href="#">5 Oct</a>	<a href="#">5 May</a> <a href="#">6 Oct</a>				\$305	\$335
Traffic Management	Half day	<a href="#">24 Mar</a> <a href="#">24 Aug</a>	<a href="#">23 Mar</a> <a href="#">25 Aug</a>	<a href="#">23 Mar</a> <a href="#">25 Aug</a>				\$305	\$335
Mental Health First Aid – Standard	Two days	<a href="#">29 &amp; 30 Mar</a> <a href="#">27 &amp; 28 Jul</a>	<a href="#">9 &amp; 10 Mar</a> <a href="#">1 &amp; 2 Jun</a> <a href="#">18 &amp; 19 Oct</a>	<a href="#">15, 16 Mar</a> <a href="#">26, 27 Jul</a> <a href="#">14, 15 Nov</a>		<a href="#">3, 4 May</a> <a href="#">20, 21 Sep</a>		\$462	\$570
Achieving Due Diligence Under Safety Laws	Half Day	<a href="#">26 Jul</a>	<a href="#">27 Jul</a>	<a href="#">28 Jul</a>				\$305	\$335
Chain of Responsibility	Half Day	<a href="#">5 Apr</a> <a href="#">29 Sep</a>	<a href="#">26 Apr</a> <a href="#">28 Sep</a>	<a href="#">28 Apr</a> <a href="#">27 Sep</a>				\$305	\$335
<b>MANAGEMENT AND LEADERSHIP SKILLS</b>									
Leadership Skills for Managers and Supervisors	2 days	<a href="#">15 &amp; 16 Feb</a> <a href="#">11 &amp; 12 May</a> <a href="#">30 &amp; 31 Aug</a>	<a href="#">29 &amp; 30 Mar</a> <a href="#">7 &amp; 8 Jun</a> <a href="#">26 &amp; 27 Oct</a>	<a href="#">14 &amp; 15 Jun</a> <a href="#">9 &amp; 10 Nov</a>	<a href="#">5 &amp; 6 Apr</a> <a href="#">30 &amp; 31 Aug</a>		<a href="#">20 &amp; 21 Sep</a>	\$870	\$955
Introduction to Supervision	1 day	<a href="#">16 Mar</a> <a href="#">7 Jun</a> <a href="#">15 Sep</a>	<a href="#">3 Mar</a> <a href="#">23 May</a> <a href="#">21 Sep</a>	<a href="#">1 Mar</a> <a href="#">22 Jun</a> <a href="#">6 Sep</a> <a href="#">30 Nov</a>	<a href="#">18 May</a>		<a href="#">24 May</a>	\$475	\$525
Mental Health (Performance Management)	Half day	<a href="#">15 Mar</a> <a href="#">5 Oct</a>	<a href="#">24 Mar</a> <a href="#">6 Oct</a>	<a href="#">29 Sep</a>	<a href="#">25 Mar</a>			\$305	\$335
Unconscious Bias (Decision Making)	Half Day	<a href="#">18 Aug</a>	<a href="#">17 Aug</a>	<a href="#">17 Aug</a>				\$305	\$335