

BOOK ONLINE		Duration	BRISBANE	MELBOURNE	NORTH SYDNEY	PARRAMATTA	ADELAIDE	Member Price	Non-member Price
EMPLOYEE RELATIONS									
Performance Coaching and Improvement	1 day	12 Jul	14 Jul	13 Jul				\$475	\$525
Disciplinary Action for Poor Performance and Misconduct	1 day	18 May	28 Apr	27 Apr				\$475	\$525
How to Implement Competency Standards	1 day	24 May	26 May	16 May				\$475	\$525
DISCRIMINATION, HARASSMENT AND BULLYING									
Discrimination, Harassment & Bullying Awareness for Managers and Supervisors	Half day	6 May 9 Sep	5 May 1 Sep	4 May 13 Sep			7 Apr	\$305	\$335
Investigating Bullying, Harassment and Misconduct Complaints	1 day	31 May	30 May	31 May				\$475	\$525
Skills for Contact Officers	1 day	2 Jun	22 Jun	23 Jun				\$475	\$525
HEALTH AND SAFETY REPRESENTATIVE (VIC ONLY)									
HSR Initial OHS Training Course (VIC)	5 day			16, 17, 23, 24 Feb & 2 Mar 4, 5, 6, 7 & 8 Apr 5, 6, 12, 16 & 19 Jul 5, 6, 7, 8 & 9 Sep 16, 17, 23, 24 & 30 Nov				\$947	\$1040
HSR Refresher OHS Training Course (VIC)	1 day			27 Apr 15 Sep				\$305	\$335
WORKERS' COMPENSATION									
Return to Work Coordinators	1 day	7 Apr	31 Mar	22 Mar				\$475	\$525
Multi State – All you need to know about Workers' Compensation	1 day	16 Jun	9 Jun	1 Jun				\$475	\$525
SAFETY PERFORMANCE IMPROVEMENT									
Safety Training for Managers and Supervisors	1 day	8 Mar 9 Aug	8 Mar 10 Aug	9 Mar 10 Aug			16 Aug	\$475	\$525
Introduction to Risk Assessment	Half day	3 May 5 Oct	4 May 5 Oct	5 May 6 Oct				\$305	\$335
Traffic Management	Half day	24 Mar 24 Aug	23 Mar 25 Aug	23 Mar 25 Aug				\$305	\$335
Mental Health First Aid – Standard	Two days	29 & 30 Mar 27 & 28 Jul	9 & 10 Mar 1 & 2 Jun 18 & 19 Oct	15, 16 Mar 26, 27 Jul 14, 15 Nov			3, 4 May 20, 21 Sep	\$462	\$570
Achieving Due Diligence Under Safety Laws	Half Day	23 Feb 26 Jul	28 Feb 27 Jul	28 Feb 28 Jul				\$305	\$335
Chain of Responsibility	Half Day	5 Apr 29 Sep	26 Apr 28 Sep	28 Apr 27 Sep				\$305	\$335
MANAGEMENT AND LEADERSHIP SKILLS									
Leadership Skills for Managers and Supervisors	2 days	15 & 16 Feb 11 & 12 May 30 & 31 Aug	29 & 30 Mar 7 & 8 Jun 26 & 27 Oct	21 & 22 Feb 14 & 15 Jun 9 & 10 Nov			5 & 6 Apr 30 & 31 Aug	\$870	\$955
Introduction to Supervision	1 day	16 Mar 7 Jun 15 Sep	3 Mar 23 May 21 Sep	1 Mar 22 Jun 6 Sep 30 Nov			18 May 24 May	\$475	\$525
Mental Health (Performance Management)	Half day	22 Mar 5 Oct	24 Mar 6 Oct	29 Sep			25 Mar	\$305	\$335
Unconscious Bias (Decision Making)	Half Day	18 Aug	17 Aug	17 Aug				\$305	\$335